



RULES AND REGULATIONS

Tender Loving Pets Doggy Daycare provides a safe, fun, and stimulating social environment for dogs during weekday business hours. We believe that this daytime pet care option for busy pet owners will also help our canine friends be happier and more content. To ensure the safety and health of your pet and of our other guests, we require all of our guests to comply with the following Rules and Regulations.

We require new dogs (first time visits) to arrive by 8:00 a.m. in order to make their introduction easier.

AGE: Dogs of all ages are welcome; puppies must have completed at least 2 series of vaccines prior to arrival.

SEX: Because males and females are not separated, all dogs 6 months or older must be spayed or neutered.

SHOTS: All dogs must have up-to-date vaccinations. Owners must submit written proof that their dogs received DHPP, Rabies and Kennel Cough (Bordatella) vaccinations (*Distemper, Hepatitis, Parainfluenza, Parvovirus, Rabies, & Bordatella*). Please keep us up-to-date with proof of your dog's vaccination records as they are renewed. You may bring these in person, have your vet FAX them (631-6528), or mail them to Tender Loving Pets Doggy Daycare, 717 N. Capitol Avenue, Indpls IN 46204. In addition, we require all dogs to have Bordatella boosters every 6 months (as opposed to yearly) due to our highly social environment.

HEALTH: All dogs must be in good health and not have been ill with a communicable condition in the last 30 days. On admission all dogs must be free from any condition which could potentially jeopardize the health of other guests. Dogs that have been ill with a communicable condition in the last 30 days will require veterinarian certification of health to be admitted or readmitted. **All dogs must be flea free.**

FEES: Fees are due at each visit according to the following schedule:

	<u>1-Dog Family</u>	<u>2-Dog Family</u>	<u>Extra Services</u>
One Visit	\$25	\$40	Nail trim...\$8
Ten Pre-Paid Visits	\$230	\$350	
Five Pre-Paid Visits	N/A	\$175	
Overnight/Day	\$32	\$50	

DAYCARE HOURS: Monday thru Friday 6:30am-6:30pm (excluding New Year's Day, Fourth of July, Thanksgiving & Christmas)

Daycare Drop Off Times: 6:30am - 9:00am

Daycare Pick Up Times: 4:00pm - 6:30pm

For everyone's safety, the doors will be locked at all other times.

LATE FEES: Late fees will be assessed for dogs not picked up by 6:30pm. If a dog remains beyond the time employees go home, we will feed and make your pet comfortable for the night and an overnight fee will be charged. If s/he is not picked up the following morning during drop off times, another full day's rate will be charged as well.

OVERNIGHTS: Overnights are available to daycare guests **365 days a year**. Dogs can be picked up from an overnight or dropped off to begin an overnight based on the following schedule:

Overnight Drop Off/Pick Up Times (Monday-Friday)

6:35am - 9:00am / 4:00pm - 6:30pm

Overnight Drop Off/Pick Up Times (Saturday, Sunday & Holidays)

8:00am - 9:00am / 5:00pm - 6:00pm

REFERRALS: Referrals are our best source of new customers. Each time you send a new customer our way, you will receive a free one-day visit for your dog(s).